

GAQM[®]

Global Association for Quality Management



Certificate

Of Excellence

This is to Certify that

Ines Mouelhi

Has passed the exam successfully as per the requirements prescribed by the GAQM for the Title of **Certified Call Center Associate (CCCA)**[™]

The exam was delivered via ProctorU



Mark Shultz

CEO

Certificate Number: G-100289

Certification Date: 19 January 2022

